

# European Product Safety and Quality Policy



## Vision

Ensuring that in all our decision we prioritize attention given to our customers, quality of our products and good teamwork.

## Scope

This policy is applicable to all L&L Products entities from European region. All entities shall define objectives and actions to reach the targets and fulfil the commitments described in this policy.

## Policy Statement

L & L Products is a company specialized in the design, manufacturing, sale, storage and shipping of engineered solutions for sealing, bonding, structural reinforcement and acoustic purpose for Aerospace, Automotive, commercial vehicles industries and industrial applications.

As a good citizen in our communities, we aim to adopt a sustainable approach of our activities where we operate and to provide solutions that meet or exceed customer expectations for safety, reliability, and performance. We adhere to the highest standards of quality management and continuously improve our processes to ensure customer satisfaction and compliance with regulatory requirements.

We aim to guarantee the sustainability of our activities by applying a model that crosscuts all processes and all company's functions. It is conceived for a long-term strategy providing a coherent framework for innovation development as well as risk mitigation and risk prevention management strategy.

Operating throughout the entire value chain from our suppliers to our customers, we focus on enhancing our company-wide performance and aim to create a systemic basis for growth.

L & L Products strives to achieve:

- Complying with all applicable, laws, regulation, standards and customer specific requirements including product and consumer safety legislation, relevant industry standards or codes of practice, whenever applicable;
- Regularly reviewing quality and consumer safety and compliance performance, targets, improvement activities and compliance programs.
- identifying, assessing, and mitigating risks related to product safety and quality throughout the product lifecycle, from design and development to manufacturing and delivery.
- Continuously improving towards our manufacturing plants achieving ISO 9001, IATF 16949 and EN9100 certifications or other certified management systems;

- Empowering our employees and emphasizing individual and collective responsibility, including welcoming employees' input and participation in ways we can improve and reinforce teamwork, professional rigour, flexibility and speed in the execution;
- Developing our employees' competencies, fostering creativity and entrepreneurship;
- Promoting innovation and continuing to diversify our activities by significantly increasing our presence at our customers to fully apprehend their needs and perform the right investments to support our diversification & growth efforts;
- continuously Improving our performance by aiming operational excellence throughout the entire supply chain by involving our suppliers upstream in the innovation product/process;
- collaborate with our suppliers to ensure the quality and safety of raw materials, components, and services, fostering long-term partnerships based on mutual trust and continuous improvement;
- Engaging with our stakeholders to ensure their interests are considered, taking their inputs to improve our actions;

## Management Commitment

L&L Products management is fully committed to the implementation, maintenance, and continuous improvement of our product safety and quality management system. We provide the necessary resources, support, and leadership to ensure the effectiveness of our policies, objectives, and processes.

L&L Products strive to ensure our customers' satisfaction and remain market leader in our industry by controlling the quality and reliability of our products throughout their life cycle to strive towards zero defects product manufacturing and delivery.

All employees have to comply with this policy and actively contribute to maintaining high standards of safety and quality.

## Questions

Questions about this Policy can be addressed to your Quality Department.

First Effective Date: February 21, 2020

Last Review Date: February 19, 2024

Next Review Date: February 19, 2026



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**Christophe Carré**

CEO