

EMEA Product Safety and Quality Policy



Vision

Ensuring that in all our decision we prioritize attention given to our customers, quality of our products and good teamwork.

Scope

This policy is applicable to all L&L Products entities from EMEA region. All entities shall define objectives and actions to reach the targets and fulfil the commitments described in this policy.

Policy Statement

L & L Products is a company specialized in the design, manufacturing, sale, storage and shipping of engineered solutions for sealing, bonding, structural reinforcement and acoustic purpose for Aerospace, Automotive, commercial vehicles industries and industrial applications.

As a good citizen in our communities, we aim to adopt a sustainable approach of our activities where we operate and to provide solutions with a high level of quality, safety and conformance.

We aim to guarantee the sustainability of our activities by applying a model that crosscuts all processes and all company's functions. It is conceived for a long-term strategy providing a coherent framework for innovation development as well as risk mitigation and risk prevention management strategy.

Operating throughout the entire value chain from our suppliers to our customers, we focus on enhancing our company-wide performance and aim to create a systemic basis for growth.

L & L Products strives to achieve:

- Ensuring our customers' satisfaction and remaining market leader in our industry by controlling the quality and reliability of our products throughout their life cycle
- Complying with all applicable, laws, regulation, standards and customer specific requirements including product and consumer safety legislation, relevant industry standards or codes of practice, whenever applicable;
- Regularly reviewing quality and consumer safety and compliance performance, targets, improvement activities and compliance programs.
- Establishing and maintaining procedures to deal with customer and consumer complaints relating to quality and safety
- Continuously improving towards our manufacturing plants achieving ISO 9001, IATF 16949 and EN9100 certifications or other certified management systems;

- Empowering our employees and emphasizing individual and collective responsibility, including welcoming employees' input and participation in ways we can improve and reinforce teamwork, professional rigour, flexibility and speed in the execution;
- Developing our employees' competencies, fostering creativity and entrepreneurship;
- Promoting innovation and continuing to diversify our activities by significantly increasing our presence at our customers to fully apprehend their needs and perform the right investments to support our diversification & growth efforts;
- continuously Improving our performance by aiming operational excellence throughout the entire supply chain by involving our suppliers upstream in the innovation product/process;
- Engaging with our stakeholders to ensure their interests are considered, taking their inputs to improve our actions;
- Demonstrating strong management involvement and commitment to the Quality Management System.

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John Blancaneaux

EMEA President